



## Welcome to *Insight-FUL*

October is certainly a bumper edition!

Topics included in this edition:

**SNOMED Codes**

**PCN Data Sharing Agreement**

**Claims Trackers** - Enhanced Service Tracker & FP34D/PPA Tracker

**\*\* URGENT - Change to the flu codes for 2019/20\*\***

**Link to all medicines requiring fridge storage**

**\*\*NEW - ILM Level 5**

**Management & Leadership**

**course** 95% government funded - see details on Pg 4

**News page** - NHS App, tool to make booking appointments simpler for patients, AF high impact intervention tool, Emis Web SNOMED update

**Webinars & Seminars** -

Our popular webinar - accurate claims for seasonal vaccinations, dates/times on pg5

Enhanced Services & CQRS webinars/seminars - expressions of interest sought, details on pg5

MEMBERS RESOURCES - access searches/reports available for all clinical systems, see pg6

**Featured advertisement -**

**Free up time creating medical reports/SARs with a market leading redacting process - see more information from medi2data on Pg3**

**Please do not hesitate to pass our newsletter onto other local practices who may not be lucky enough to receive their own!!!**

**Happy reading ...**  
*Team Insight*

## SNOMED Update

**“What happened to NOS, NEC, [X], [D] ... codes?”, “Why can’t I put a value next to O/E – weight?”**

Read terms ending in **NOS** (not otherwise specified), **NEC** (not elsewhere classified), **NOC** (not otherwise classified) or **HFQ** (however further qualified) and those beginning **Other specified** originated from the classifications (ICD and OPCS). These codes served as generic ‘catch alls’ for conditions that lacked a dedicated code. As such these codes no longer exist in SNOMED, however, they will still be assigned a code to map to within the mapping tables:

F52z. 00 Otitis media NOS maps to 65363002 Otitis media  
Q4z.. 15 Stillbirth NEC maps to 237364002 Stillbirth  
Nyu97 00 [X]Synovial hypertrophy, not elsewhere classified maps to 240206002 Synovial hypertrophy  
71244 00 Biopsy of lesion of adrenal gland NEC maps to 172033008 Biopsy of lesion of adrenal gland  
7NB5y 00 [SO]Other specified other veins of pelvis NEC maps to 13152008 Structure of pelvic vein  
7A5z. 00 Other artery operations NOS maps to 118805000 Procedure on artery  
7P16y 00 Other specified other diagnostic tests on skin maps to 53309004 Skin test  
For more information, NHS Digital have updated their Data Quality Guide - [www.insightsol.co.uk/news/snomed-update-sept-2019/](http://www.insightsol.co.uk/news/snomed-update-sept-2019/)

### **SNOMED Training** -

We can deliver SNOMED overview training via webinar or locality-based seminars. For more information or to register your interest please email [laura@insightsol.co.uk](mailto:laura@insightsol.co.uk) stating your preference for webinars or a locality-based seminar.

## URGENT INFORMATION

**Information regarding flu codes for 2019/20 detailed on page 2 ...**

## Network Contract DES (PCN’s) Data Sharing Agreement

NHS England have developed a data sharing agreement template for PCN’s. Use of the template is not mandatory, practices can develop their own agreements. If the template is used, it must be developed further to reflect the needs of your network. Guidance notes are available at the end of the template.

<https://www.england.nhs.uk/publication/network-contract-directed-enhanced-service-data-templates/>

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## Enhanced Service Tracker

**Do you struggle to keep track of your claims on CQRS?**

Tracker will calculate automatically based on your manual entries of total claims made. These claims are based on the practice using clinical system supplier or practices own searches.

Track all ES claims on CQRS simply and easily with Insight's Enhanced Service Tracker tool which will simply record the claims you have submitted and the payments you should expect to receive. Once payments are received you can then check them via the tracker rather than having to find them on CQRS. Recording all this information in one place will help you to track what you have/haven't claimed throughout the year and your income throughout the year for all enhanced services - you can also add last year's figures so you can compare year on year.



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- [Childhood Seasonal Influenza Vaccinations \(2019-20\)](#)
- [Hepatitis B at risk \(Newborn\) babies Vaccinations \(2019-20\)](#)
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- [Learning Disability Health Checks \(2019-20\)](#)
- [MMR Catch Up \(10 & 11 yr olds\) & \(16+\) Vaccinations \(2019-20\)](#)
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- [Shingles \(Catch-up\) Vaccinations \(2019-20\)](#)
- [Enhanced Service Tracker Summary \(2019-20\)](#)

### Enhanced Service Tracker Summary of Claims 2019-20

Practice Name:

Date:

Enhanced Service	Practice Claim 2018-19	Total Income 2018-19	Practice Claim 2019-20	Total Income 2019-20	Income Difference 2018-19 to 2019-20
Childhood Seasonal Influenza Vaccinations (£10.06)	0	£0.00	0	£0.00	£0.00
Hepatitis B at risk (Newborn) Vaccinations (£10.06)	0	£0.00	0	£0.00	£0.00
HPV Vaccinations (£10.06)	0	£0.00	0	£0.00	£0.00
Learning Disability Health Checks (£140.00)	65	£9,100.00	60	£8,400.00	£-700.00
MMR Catch Up (10 & 11 yr olds) & (16+) Vaccinations (£5.00 & 10.06)	0	£0.00	0	£0.00	£0.00
Men ACWY completing dose & Freshers Vaccinations (£10.06)	0	£0.00	0	£0.00	£0.00
Meningococcal B (MenB) infant Vaccinations (£10.06)	0	£0.00	0	£0.00	£0.00
PCV/HibMenC Vaccinations (£15.02)	0	£0.00	0	£0.00	£0.00
Pertussis Vaccinations (£10.06)	65	£637.00	64	£643.84	£6.84
Pneumococcal Vaccinations (£10.06)	0	£0.00	0	£0.00	£0.00
Rotavirus Vaccinations (£10.06)	0	£0.00	0	£0.00	£0.00
Seasonal Influenza Vaccinations (£10.06)	0	£0.00	0	£0.00	£0.00
Shingles (Routine) Vaccinations (£10.06)	68	£684.08	66	£663.96	£-20.12
Shingles (Catch-up) Vaccinations (£10.06)	0	£0.00	0	£0.00	£0.00
<b>Totals</b>	<b>198</b>	<b>£10,421.08</b>	<b>190</b>	<b>£9,707.80</b>	<b>£-713.28</b>

... PCV Hib MenC Pertussis Pneumococcal Rotavirus Seasonal Influenza Shingles (Routine) Shingles (Cat

**Members £25 + VAT**  
**Non-Members £50 +**

<https://www.insightsol.co.uk/products/qof-enhanced-services/>

Add your claims into each workbook and the summary page will track claims/income and compare to the year before. If your claims are substantially down from the year before this could help flag an issue with your claims resulting in identifying missed income.

## Flu Codes 2019/20

These are the only codes currently included in the enhanced service business rules, they have not included 65ED this year. This code is included in QOF so it may be they add it at a later date but we recommend you only use the codes below. This is unlikely to affect S1 practices as much as for S1 extractions this looks for patients having an influenza vaccination recorded in the vaccination part of S1 so that will remain unaffected.

	V2	CTv3	SNOMED
Administration of first inactivated seasonal influenza vaccination	65ED4	Xad9j	985151000000100
Administration of second inactivated seasonal influenza vaccination	65ED5	Xad9k	985171000000109
Administration of first intranasal seasonal influenza vaccination	65ED1	Xaac3	884861000000100
Administration of second intranasal seasonal influenza vaccination	65ED3	Xaac4	884881000000109

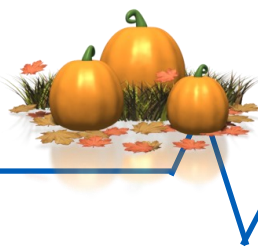
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Kirsty Hutchinson,  
Wrekenton Medical Group, Gateshead

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**md<sup>2</sup>**  
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## Medicines requiring fridge storage

These include insulins, antibiotic liquids, injections, eye drops and some creams. These medicines must be stored between 2°C and 8°C. Guidance is available on the CQC website including a link to all medicines which require fridge storage as well as a protocol for recording fridge temperature. This is the evidence CQC are looking for when they carry out their inspections.

<https://www.cqc.org.uk/guidance-providers/adult-social-care/medicines-requiring-fridge-storage>



## If you haven't already, please like us on Facebook -

<https://www.facebook.com/insightsol/>

We will be posting lots of handy information, hints & tips and best practice, ensuring we keep you up-to-date throughout the month ... For all Insight Members, we have also created a new Insight Members Only Facebook page so you can ask questions and generally network with other members - please email [lewis@insightsol.co.uk](mailto:lewis@insightsol.co.uk) who will add you as a member to the Members Only page (you must like our general Facebook page before we can add you to the members only page)

## Supporting Primary Care Networks (PCN's) - ILM Operations Manager

The expectations heaped on PCN's is huge and the change of pace is likely to be rapid. The role of the clinical director is new and the existing practice manager role is likely to evolve and develop. For many, this leadership/project management role is new, working collaboratively will bring it's own challenges and manager's will need support. Leadership development programmes can really help to develop personal skills helping you to achieve personal and organisational goals regardless of what level you are currently at.

**The Institute of Leadership and Management Level 5 qualification - normal cost £7,000 but this qualification is government funded (95%) so the cost to you is only £350 + VAT.**

This level 5 qualification is suitable for managers at all levels, it will enhance your ability to better manage projects and achieve operational or departmental goals or objectives. Areas included:

- Operational - Understanding operational management, development, systems & data security, objectives & setting of KPI's, identify barriers & how to overcome these
- Project Management - setting up projects and managing risk
- Finance
- Leading people - understanding different leadership styles and delegation
- Managing people - managing multiple teams, performance management, coaching and mentoring
- Building relationships - understanding negotiation, influencing, networking & collaborative working techniques
- Managing conflict - at all levels
- Communication - interpersonal skills, forms of communication

This is a work-based qualification, you will be assigned an assessor & be given access to the ILM Toolkit as well as access to other learners and senior managers. This is an ideal qualification for a group of locality manager's to work on together, many PCN's signing up a group of manager's to help support them in their new, evolving role. This level 5 qualification is equivalent to a foundation degree. Level 3 ILM for Team Leaders also available (£225 + VAT).

For more information please contact Julie on 01527 557407 or email [Julie@insightsol.co.uk](mailto:Julie@insightsol.co.uk)



**ILM Level 5**  
cost £7,000 -  
government funded  
cost to you only  
**£350 + VAT**

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## The NHS App

All GP practices using EMIS Web and TPP SystemOne clinical systems are now connected to the NHS App. Practices using Vision and Microtest systems will be connected soon.

The experience your patients have in the NHS App depends on you. We recommend that you:

- Set up a test patient at your practice
- Use this test patient account to view how appointments appear within the app, consider the appointments you make available and change how you describe your appointments in your clinical systems if you need to.

NHS Digital is continuously working on the NHS App and NHS login process. Check out the latest updates for GP practices to find out what's improved and what is planned, including proxy access and pharmacy nomination.

[https://digital.nhs.uk/services/nhs-app/updates-for-gp-practices?  
\\_cldee=dGluYUBpbNpZ2h0c29sLmNvLnVr&recipientid=contact-e7310b231d94e51181003863bb35cfc0-409c22555c9d477f8bb1b3ffa6a053b&esid=d743d2a2-2fcb-e911-a812-000d3a86d801](https://digital.nhs.uk/services/nhs-app/updates-for-gp-practices?_cldee=dGluYUBpbNpZ2h0c29sLmNvLnVr&recipientid=contact-e7310b231d94e51181003863bb35cfc0-409c22555c9d477f8bb1b3ffa6a053b&esid=d743d2a2-2fcb-e911-a812-000d3a86d801)

Visit the guidance for GP practices – there is a section specifically for primary care patient-facing roles. NHS England worked with practice staff to develop the resources to help you prepare your systems, brief your staff and tell your patients about the NHS App.

[https://digital.nhs.uk/services/nhs-app/prepare-your-practice-for-connection-to-the-nhs-app?  
\\_cldee=dGluYUBpbNpZ2h0c29sLmNvLnVr&recipientid=contact-e7310b231d94e51181003863bb35cfc0-409c22555c9d477f8bb1b3ffa6a053b&esid=d743d2a2-2fcb-e911-a812-000d3a86d801](https://digital.nhs.uk/services/nhs-app/prepare-your-practice-for-connection-to-the-nhs-app?_cldee=dGluYUBpbNpZ2h0c29sLmNvLnVr&recipientid=contact-e7310b231d94e51181003863bb35cfc0-409c22555c9d477f8bb1b3ffa6a053b&esid=d743d2a2-2fcb-e911-a812-000d3a86d801)

## Tool to make booking appointments for your patients simpler

Full rollout approval has now been achieved with TPP for their GP Connect Appointment Management capability. It should now be simpler for practices to view and book appointments for patients across the primary care network. The system also supports appointment bookings via supporting services such as NHS 111. The GP Connect programme supports the development of products which will enable different GP clinical systems to

## New AF High Impact Intervention Tool - Reduce the risk of strokes

CVD remains a clinical priority and the single biggest condition where lives can be saved by the NHS over the next 10 years. RightCare and Imperial Health College Partners have developed a high Impact intervention tool to help commissioners to measure the value of identifying and treating patients with atrial fibrillation. The tool can help weigh the effectiveness of screening and treatment-based options. Health systems can use this tool to manage atrial fibrillation in their population to reduce the risk of strokes.

<https://www.england.nhs.uk/rightcare/2019/09/03/new-atrial->

## Emis Web - SNOMED CT Update

Emis will start a controlled roll-out from late October. They anticipate to finish by February 2020. Full updates of the deployment will be posted on the page below:

[https://www.emisnow.com/csm?  
id=kb\\_article&sysparm\\_article=KB0062949&sys\\_kb\\_id=54581a3d1be77b006062620e6e4bcbbc](https://www.emisnow.com/csm?id=kb_article&sysparm_article=KB0062949&sys_kb_id=54581a3d1be77b006062620e6e4bcbbc)

## HAVE ANY OF YOUR CONTACT DETAILS CHANGED RECENTLY?

Have you moved into new premises, have you merged with another local practice, do you have new personnel who would benefit from receiving our newsletter or have you changed clinical systems? If any of your details have changed please let us know so we can update our database - [laura@insightsol.co.uk](mailto:laura@insightsol.co.uk)

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## WEBINARS

### Accurate claims for seasonal vaccinations

- ES Specifications
  - Influenza
    - Seasonal Influenza
    - Childhood Seasonal Influenza
  - Pneumococcal
  - Shingles
    - Routine (Aged 70)
    - Catch-up (Aged 78 & 79)
- Useful Guidance
- Clinical Systems – hints & tips and best practice

**Only £50 + VAT**

**book now to avoid disappointment**

**Tuesday 15th October - 10.30am**  
**Wednesday 23rd October - 2.00pm**

## Enhanced Services & CQRS - webinars/seminars

This year there seems to be an increased demand for the above. It may be there are lots of new staff now responsible for validating CQRS claims, we know many practices still just assume the data extracted is correct and do not check their claims and there remains much confusion with all changes to DOB ranges, etc, so practices struggle knowing who their target patients for each service are. As a result, we are planning to run the following:

- Enhanced Service Overview
- CQRS Overview - understanding the content and how to use it

The above will be run as two separate webinars or one half-day locality-based seminar.

If this is something you would be interested in, we are seeking expressions of interest. Please indicate whether you would prefer a webinar(s) or seminar or if you want to discuss this in further detail please contact us for more information.



## FP34D/PPA Tracker

Our annual claims tracker will ensure you keep track of what you have claimed and when, income (so you can track against payments made) and date payment made.

Each of the high volume items has a worksheet so you can enter your claims each month:



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### Pneumococcal 2019/20

Vaccine:	Dates	Practice Claim	PPA Value	Total	Date Claimed	Date Paid
	30/04/2019	6	£11.34	£68.04		
	31/05/2019	10	£11.34	£113.40		
	30/06/2019	6	£11.34	£68.04		
	31/07/2019	8	£11.34	£90.72		
	31/08/2019	2	£11.34	£22.68		
	30/09/2019	312	£11.34	£3,538.08		
	31/10/2019			£0.00		
	30/11/2019			£0.00		
	31/12/2019			£0.00		
	31/01/2020			£0.00		
	28/02/2020			£0.00		
	31/03/2020			£0.00		
<b>Totals</b>		<b>344</b>		<b>£3,900.96</b>		



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This will then automatically complete the summary page:

### PPA Tracker Summary of Claims

Practice Name:

Date:

PPA Claim	Practice Claim	Total Income
Influenza 2019-20	279	£7,749.00
Pneumococcal 2019-20	344	£3,900.96
Hepatitis A 2019-20	0	£0.00
Hepatitis A & B 2019-20	0	£0.00
Hepatitis A Typhoid 2019-20	0	£0.00
Hepatitis B 2019-20	0	£0.00
Typhoid 2019-20	0	£0.00
Meningococcal 2019-20	0	£0.00
	<b>623</b>	<b>£11,649.96</b>

We have also included a separate worksheet for other lower volume items:

### Summary of other claims

PPA Item	PPA Value	Total January	Total Feb	Total March	Total April	Total May	Total June	Total July	Total August	Total Sept	Total October	Total Nov	Total Dec	Practice Claim	Total Income
Prostrap 11.25	£244.67	1	3	5	2	3	4	6	2	1				27	£6,606.09
Avaxim	£25.72	2	0	1	0	0	3	4	1	1				12	£308.64
														0	£0.00
														0	£0.00
														0	£0.00
														0	£0.00
														0	£0.00
<b>TOTAL MONTHLY INCOME</b>		£296.11	£734.01	£1,249.07	£489.34	£734.01	£1,055.84	£1,570.90	£515.06	£270.39				<b>39</b>	<b>£6,914.73</b>

<https://www.insightsol.co.uk/products/clinical-system-user-guides-tools/>

Members - £50 inc VAT (option 1)  
 Non-Members - £75 inc VAT (option 4)

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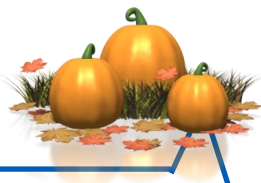


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## INSIGHT MEMBERS PORTAL

*(All searches added to the NEW RESOURCES THIS MONTH folder for easy access)*

**For details on becoming an Insight Member and having access to these searches as well as many other clinical system resources, please email [laura@insightsol.co.uk](mailto:laura@insightsol.co.uk)**



Up to 8,000 patients - £60 + VAT (£72.00)\*  
8,001 - 20,000 patients - £99 + VAT (£118.80)\*  
20,001 + - £150 + VAT (£180.00)\*\*

\* includes 2 unique logins  
\*\* includes 3 unique logins

Display Screen Equipment (DSE) Workstation Risk Assessment form

### ACCESS SEARCHES/REPORTS

- SystemOne - All consultations in the last month
- SystemOne - All home visits in the last month
- SystemOne - All telephone consultations in the last month
- SystemOne - All DNA's in the last month
- Vision - All consultations in the last month
- Vision - All home visits in the last month
- Vision - All telephone consultations in the last month
- Vision - All DNA's in the last month
- Emis Web - All consultations in the last month
- Emis Web - All home visits in the last month
- Emis Web - All telephone consultations in the last month
- Emis Web - All DNA's in the last month

All of the above documents and searches/reports can be found in the NEW RESOURCES THIS MONTH folder

**NOTE: Insight Membership operates on a rolling-contact basis, notice to terminate your annual contract must be given at least 1 month before your automatic renewal date.**

This regular newsletter is sent to you as a subscriber to Insight Solutions, the contents include many topical hints & tips to help practices with everyday queries. If you do not wish to be a subscriber to Insight-FUL, please click on unsubscribe at the bottom of the email or email [info@insightsol.co.uk](mailto:info@insightsol.co.uk).

Insight Solutions have taken every effort to ensure the content of this newsletter is accurate, it is intended solely to provide general guidance and is based on national guidelines (and not local guidelines). We have gone to great lengths to ensure the accuracy of this publication, however inaccuracies & typo's may occur. We accept no liability for loss or damage caused by errors or omissions.

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